Inteligencia artificial en la educación:
Explorando los beneficios y riesgos potenciales

Artificial Intelligence in Education:
Exploring the Potential Benefits and Risks

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La inteligencia artificial (IA) tiene el potencial de transformar la educación al mejorar los resultados de la enseñanza y el aprendizaje. Sin embargo, como con cualquier nueva tecnología, también existen riesgos asociados con su uso. Este documento explora los beneficios y riesgos potenciales de la IA en la educación, incluido el aprendizaje personalizado, la evaluación mejorada, la reducción del tiempo de planificación para los maestros, y el riesgo de hacer trampa. Basándose en una variedad de estudios y perspectivas, el documento argumenta que, si bien existen ciertos riesgos asociados con la IA, los beneficios que ofrece a la educación son significativos. El documento concluye sugiriendo la necesidad de más investigación empírica sobre el impacto de la IA en la educación y la importancia de preparar a los estudiantes para un futuro en el que las máquinas desempeñarán un papel de liderazgo.

**Palabras clave:** inteligencia artificial; educación; aprendizaje personalizado; evaluación; riesgo; beneficio; enseñanza; aprendizaje; tecnología

RESUMEN

La inteligencia artificial (IA) tiene el potencial de transformar la educación al mejorar los resultados de la enseñanza y el aprendizaje. Sin embargo, como con cualquier nueva tecnología, también existen riesgos asociados con su uso. Este documento explora los beneficios y riesgos potenciales de la IA en la educación, incluido el aprendizaje personalizado, la evaluación mejorada, la reducción del tiempo de planificación para los maestros, y el riesgo de hacer trampa. Basándose en una variedad de estudios y perspectivas, el documento argumenta que, si bien existen ciertos riesgos asociados con la IA, los beneficios que ofrece a la educación son significativos. El documento concluye sugiriendo la necesidad de más investigación empírica sobre el impacto de la IA en la educación y la importancia de preparar a los estudiantes para un futuro en el que las máquinas desempeñarán un papel de liderazgo.

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ABSTRACT

Artificial intelligence (AI) can transform education by improving teaching and learning outcomes. However, as with any new technology, there are also risks associated with its use. This paper explores AI's potential benefits and risks in education, including personalized learning, improved assessment, reduced planning time for teachers, and the risk of cheating. Drawing on various studies and perspectives, the paper argues that while AI has specific risks, its educational benefits are significant. The paper concludes by suggesting the need for more empirical research on the impact of AI in education and the importance of preparing students for a future where machines will play a leading role.

**Key words:** artificial intelligence; education; personalized learning; assessment; risk; benefit; teaching; learning; technology
**Introduction**

Artificial intelligence (AI) is transforming our world, and education is no exception. AI has the potential to revolutionize teaching and learning, offering new ways to enhance personalized learning, improve assessments, and reduce planning time for teachers. However, using AI in education also raises concerns about privacy, bias, and the dehumanization of the learning experience. This paper explores AI’s potential benefits and risks in education and evaluates its impact on teaching and learning.

In recent years, there has been growing interest in using AI to enhance personalized learning in education. AI-based tools can analyze student data and tailor learning experiences to individual needs, offering a more customized approach to education. This can potentially improve learning outcomes and student engagement and reduce dropout rates. AI can also improve assessments by providing instant feedback and allowing for a more accurate evaluation of student performance. AI-based tools can also reduce teacher planning time by automating administrative tasks like grading and reporting, freeing teachers to focus on more practical teaching activities.

Despite these benefits, the use of AI in education also raises concerns about privacy, bias, and the dehumanization of the learning experience. For example, AI-based tools can collect large amounts of personal data about students, which could be misused or stolen. Additionally, there is a risk that AI algorithms may perpetuate biases that exist in society, resulting in unequal educational opportunities. Moreover, some critics argue that using AI in education could dehumanize the learning experience, where students interact more with machines than with human teachers, resulting in a less engaging and less fulfilling learning experience.

Given AI’s potential benefits and risks in education, critically evaluating its impact on teaching and learning is crucial. This paper explores AI’s potential benefits and risks in education, drawing on various studies and perspectives. Next, we will examine the potential impact of AI on teaching and learning outcomes and its ethical and social implications in education. Finally, we will suggest some potential avenues for future research, including the need for more empirical data on the impact of AI on education and the importance of preparing students for a future where machines will play a leading role.

**Literature Review**

The use of AI in education has garnered significant attention from researchers and educators alike, with some hailing it as a revolutionary tool for improving teaching and learning. One of the main benefits of AI in education is its potential to personalize learning experiences for individual students. As Kelleher and Tierney (2018) note, AI algorithms can be used to create personalized learning plans for students based on their individual needs, interests, and abilities. This can help improve learning outcomes and engagement, as students are more likely to be motivated by content tailored to their interests. Moreover, using AI can help reduce teachers’ workload, who can spend less time planning and more time working with individual students. For example, AI can grade assessments, freeing teachers’ time for other tasks (Mandernach, 2018). Additionally, AI tools can provide valuable data on students’ performance, which can be used to inform instruction and improve learning outcomes (Baker & Siemens, 2014).

However, the use of AI in education is not without its risks. One of the main concerns is the potential for students to use AI tools to cheat on assessments or otherwise bypass the learning process. For example, as Kavale and Forness (2019) note, AI can generate papers or complete student assignments, undermining the task’s educational value. In response to this risk, some educators have called for rethinking traditional assessments and shifting towards more creative and open-ended tasks that machines cannot quickly solve (Kulkarni, Cambre, Kotturi, Bernstein, & Klemmer, 2015). Furthermore, the rise of AI in education has highlighted the importance of developing “human” skills in
students, such as critical thinking, creativity, and problem-solving, which machines cannot easily replicate (Gee, 2018). Therefore, while AI can enhance teaching and learning, educators must be mindful of its potential risks and take steps to mitigate them while prioritizing developing essential human skills in their students.

One approach is to design tasks that require creativity, critical thinking, and problem-solving skills that machines cannot replicate. For example, project-based learning tasks, where students must work collaboratively, solve complex problems, and present their findings to an audience, are effective ways to develop these skills (Pellegrino & Hilton, 2013). Similarly, open-ended tasks, such as essay writing or research projects, can be used to assess students’ understanding and ability to synthesize information in their own words. By designing tasks that machines cannot quickly solve, educators can ensure that students are actively engaged in the learning process and are developing skills that will be essential for success in the future.

In addition to designing tasks that promote human skills, educators must work with their students in the classroom to provide immediate feedback and guidance. As Kelleher and Tierney (2018) note, AI tools cannot replace the role of the teacher in providing personalized support and feedback to students. Furthermore, teachers should prioritize teaching fine and gross motor skills, such as handwriting, that AI cannot replicate. These skills are essential for cognitive development and are critical for success in various professions (Sulik, Huerta, & Ziegler, 2017). By reinforcing and practicing these skills in the classroom, teachers can ensure that their students are developing the unique qualities that make them human and will differentiate them from machines in the future.

Moreover, educators can help their students navigate the rise of AI by teaching them how to ask good questions that machines can answer. As AI becomes more advanced, it will become increasingly important for individuals to know how to communicate effectively with these technologies. By developing critical thinking skills and learning to ask questions requiring higher-order thinking, students can learn to leverage AI’s power to enhance their learning and problem-solving abilities. This will prepare them for the future job market and help them better understand the capabilities and limitations of AI and ultimately appreciate what makes humans unique.

Another challenge related to using AI in education is its potential to widen the digital divide. As Liao et al. (2021) point out, not all students have equal access to technology or the internet, which can create disparities in their ability to benefit from AI-powered tools and resources. This digital divide can exacerbate existing inequalities in educational opportunities and outcomes. Therefore, educators must ensure that AI tools are accessible to all students and take steps to close the digital divide, such as providing access to technology and internet resources in underserved communities.

In addition to ensuring equal access to AI-powered tools, it is also essential for educators to learn how to incorporate AI into their teaching practices effectively. As AI becomes more prevalent in education, teachers must stay up-to-date with the latest developments in AI and how to use it to enhance their teaching. This includes understanding how to use AI-powered tools and platforms, such as adaptive learning software and chatbots, and how to design practical AI-powered assessments. In addition, teachers must be trained in integrating AI into their teaching practices, evaluating AI tools for their effectiveness, and identifying and addressing potential ethical issues. By providing appropriate training to educators, we can ensure that AI is used responsibly and effectively in the classroom and that students benefit most from these powerful tools. According to a report by the National Education Association (NEA) (2020), “educators must receive training and support to integrate AI and other emerging technologies into their instruction effectively.” The report stresses the importance of providing teachers with the necessary skills and knowledge to use AI tools in the classroom effectively, including how to interpret and analyze AI-generated data.
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Además, la NEA enfatiza la necesidad de abordar los potenciales conflictos éticos y de privacidad asociados con el uso de IA en la educación, como la seguridad de datos y el sesgo algorítmico. Educadores pueden garantizar que las herramientas de IA se utilizan de manera responsable y efectiva para beneficio de todos los estudiantes proporcionando formación y apoyo a los docentes.

Además, es esencial reconocer que la IA no es un sustituto para los profesores humanos. Mientras que la IA puede mejorar el aprendizaje y la enseñanza, no puede reemplazar el papel crítico que juegan los profesores humanos en la facilitación de experiencias de aprendizaje y en el establecimiento de relaciones significativas con los estudiantes. Como mencionan Sclater y Peasgood (2018), el éxito de la IA en la educación depende de la efectiva integración de tecnología y el conocimiento humano. Por lo tanto, los educadores deben abrazar un enfoque híbrido que balancee los beneficios de la IA con las fortalezas de los profesores humanos.

La investigación ha mostrado que la relación entre los estudiantes y sus profesores es crítica para el aprendizaje y el éxito. Una metanálisis de Roorda et al. (2011) encontró que una relación estudiante-profesor positiva estaba asociada con desempeño académico mejorado, problemas comportamentales más bajos, y niveles más altos de compromiso con los estudios. Esta relación se construye en base a la confianza, el respeto, y la comunicación, y la IA no puede replicarla. Profesores pueden proporcionar soporte emocional, personificar la instrucción, y adaptarse a las necesidades de los estudiantes de una manera que la IA no puede. Por lo tanto, es crucial reconocer y valorar el factor humano del aprendizaje y priorizar el fomento de relaciones sólidas entre profesores y estudiantes, incluso en el escenario de la educación con IA.

Además, la investigación de experto en educación John Hattie sugiere que la relación profesor-alumno es un factor crítico en el logro académico. En sus metanálisis de intervenciones educativas, Hattie encontró que las relaciones profesor-alumno tenían un efecto positivo robusto en los resultados de los estudiantes, con un tamaño efectivo de 0.72 (Hattie, 2012). Esto subraya la importancia de la interacción humana y la conexión en el proceso de aprendizaje. Aunque la IA puede proporcionar experiencias de aprendizaje personalizadas, no puede replicar los beneficios emocionales y sociales de la interacción humana. Por lo tanto, los educadores deben priorizar el fomento de relaciones positivas con sus estudiantes y crear un entorno de aprendizaje alentador y dinámico que promueva el pensamiento crítico, la resolución de problemas, y las habilidades de digitalización.

Incorporar la alfabetización de IA en el currículo requiere un planeamiento y consideración cuidadosos. Según Mather y Yau (2019), es esencial identificar las habilidades y conocimientos que los estudiantes deben desarrollar para utilizar las herramientas de IA de manera efectiva. Esto podría implicar trabajar con socios en el sector o expertos para identificar las herramientas y aplicaciones más relevantes para que los estudiantes aprendan. Una vez que se han identificado las habilidades esenciales y los conocimientos requeridos, los educadores pueden diseñar y implementar lecciones que integren herramientas y técnicas de IA. Por ejemplo, la sugerencia de López-Pérez et al. (2020) de utilizar chatbots de IA o incorporar simulaciones basadas en IA en el currículo tiene el potencial de mejorar la educación de lenguaje y ciencia, respectivamente. Chatbots de IA pueden ser diseñados para facilitar el aprendizaje de lenguaje proporcionando retroalimentación personalizada a la comunicación oral, la escritura, la lectura, y la escritura (Pardo-Ballester et al., 2021). Además, las simulaciones basadas en IA pueden utilizarse para crear experimentos virtuales que permitan a los estudiantes explorar conceptos y fenómenos científicos complejos en un entorno seguro y controlado (Kim et al., 2019). Al incorporar herramientas de IA en el currículo, los educadores pueden crear experiencias de aprendizaje interactivas y dinámicas que fomenten los pensamientos críticos, la resolución de problemas, y las habilidades digitales.

Incorporar la alfabetización de IA en el currículo requiere un planeamiento y consideración cuidadosos. Al identificar las habilidades y conocimientos necesarios, diseñar lecciones prácticas, y enseñar a los estudiantes cómo utilizar herramientas de IA éticamente y con responsabilidad, los educadores pueden preparar a la próxima generación de estudiantes para el mundo de trabajo de mañana crecientemente controlado por IA.

Por otro lado, priorizando el desarrollo de “hábitos” de alianza con la integración de IA, los educadores pueden ayudar a preparar sus estudiantes para el futuro y proporcionarles las herramientas que necesitan para prosperar en un mundo cambiante. Por ejemplo, el fomento de la creatividad en estudiantes.
crucial in the age of AI. As cited in a report by the World Economic Forum (2018), creativity is one of the top three most essential skills for the future workforce, along with critical thinking and problem-solving. To foster creativity, educators can incorporate activities that encourage students to think outside the box and approach problems in unconventional ways. For instance, project-based learning, design thinking, and brainstorming sessions can allow students to exercise creativity.

Emotional intelligence is another crucial “human” skill that educators should prioritize. Brackett et al. (2019) state that emotional intelligence is a critical predictor of academic and professional success. Educators can help students develop emotional intelligence by creating a safe and supportive classroom environment that encourages students to express their emotions and positively interact with each other. Teachers can also model emotional intelligence by showing empathy and respect toward their students and providing constructive feedback.

Social awareness is another “human” skill educators should focus on developing in their students. The National Education Association (NEA) (2020) notes that social awareness involves understanding and empathizing with others, recognizing and respecting diversity, and participating in collaborative problem-solving. Educators can promote social awareness by incorporating activities that encourage students to work together and engage with people from different backgrounds. For instance, teachers can facilitate group discussions, organize cooperative learning projects, and expose students to diverse perspectives and cultures through reading materials and guest speakers.

In summary, the use of AI in education has the potential to enhance teaching and learning experiences, but it is not without its challenges. AI can personalize learning experiences, reduce teacher workload, and provide valuable data on student performance, but it also poses a risk of undermining the educational value of tasks and widening the digital divide. Designing tasks that promote human skills, provide immediate feedback and guidance, and ensure equal access to AI-powered tools is essential. In addition, educators must receive appropriate training and support to use AI responsibly and effectively and recognize that AI is not a substitute for human teachers. The success of AI in education depends on the effective integration of technology and human expertise, and it is critical to prioritize developing essential human skills in students that machines cannot easily replicate. Overall, AI has the potential to revolutionize education, but its responsible and ethical use is paramount to its success.

Conclusion

Artificial intelligence (AI) in education has its benefits and risks. On the one hand, AI can be used to personalize learning experiences for students and provide valuable data on their performance, which can inform instruction and improve learning outcomes. However, on the other hand, there is a potential for students to cheat on assessments or bypass the learning process. Moreover, using AI can widen the digital divide and highlight the importance of developing human skills in students. To ensure that AI is used responsibly and effectively in education, educators must be mindful of these risks and take steps to mitigate them.

One approach to mitigating the risks of using AI in education is designing tasks that require creativity, critical thinking, and problem-solving skills that machines cannot replicate. Educators must work with their students in the classroom to provide immediate feedback and guidance, reinforcing and practicing fine and gross motor skills, such as handwriting, which are essential for cognitive development. Additionally, teachers can help their students navigate the rise of AI by teaching them how to ask good questions that machines can answer, developing critical thinking skills, and learning to ask questions requiring higher-order thinking.

Another challenge related to using AI in education is its potential to widen the digital divide. To ensure that AI tools are accessible to all students, educators must take steps to close the digital divide, such as providing access to...
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Technology and internet resources in underserved communities. In addition, teachers must stay up-to-date with the latest developments in AI and how to use it to enhance their teaching. Finally, teachers need to be trained in integrating AI into their teaching practices, evaluating AI tools for effectiveness, and identifying and addressing potential ethical issues.

Future research in this area should focus on designing and evaluating AI-powered learning environments that foster human skills, such as creativity, critical thinking, and problem-solving. In addition, researchers should examine the effects of AI on learning outcomes, engagement, and motivation, as well as the potential ethical and privacy concerns associated with using AI in education. Additionally, future research should explore ways to close the digital divide and ensure that AI tools are accessible to all students. Addressing these research questions ensures that AI is used responsibly and effectively in education, promoting equitable and high-quality learning opportunities for all students.

References


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